



ROLE : Engagement Manager - Product Strategy Unit

Center of Excellence in Human-centered Computing at IIIT Delhi is inviting applications for **“Engagement Manager - Product Strategy Unit.”** The Product Strategy Unit for Inclusive Public Technology is an initiative aimed at bringing together industry and academic experts to drive the creation of inclusive digital solutions, public goods, and systems that improve the delivery of public services.

Key Responsibilities:

- The Consultant will be responsible for stakeholder management including partnerships with Government, ensuring partner satisfaction across all stakeholders and supporting high-performing staff. This role will require travel within India.
- Be a trusted advisor to government leaders in driving Digital Transformation in their department.
- Enable govt stakeholders deliver superior public Technology platforms to its citizens by enabling best-in-class IT project and program management process, practices and tools
- Manage relationships with all stakeholders by sharing periodic updates through documents, presentations etc, create presentations and other collateral as required.
- Liaison and manage relationships with other stakeholders i.e. Technology partners, academic institutions etc
- Strategize and maintain program objectives along with the Program Lead and implement the same along with other team members.
- Think ahead in conjunction with the program lead for the planning and prioritizing the various activities and constantly linking them to the broader goals of the program.
- Develop outreach activities such as webinars and workshops.
- Conceptualise and perform analysis on data gathered during the program, present the outputs of the program in the form of reports, whitepapers, or other collaterals.

Required Qualifications:

- Bachelor's degree in Science, Commerce, Economics, or related fields

- A minimum of 10-12 years of work experience in a high performing environments including working with international organizations, global philanthropies or similar institutions
- At least 5+ years of project/program management experience in IT /software delivery
- At least 5+ years experience in working with complex partnerships, especially with governments, donors, research organizations and DPI/DPG ecosystem in India.
- Prior capacity building experience in the development sector, preferably with governments is desirable
- Sufficient understanding of AI and its applications pertaining to public sector use cases is desirable

Key Skills:

- Exceptional communication skills, including researching, writing, conversing and presenting clearly in English.
- Proven ability to independently handle multiple diverse assignments simultaneously, successfully complete assigned tasks and meet deadlines while conducting high-quality work.
- Ability to not just multitask, but even enjoy working on many different projects at once.
- Ability to work closely with multiple team members in a collaborative manner.
- Demonstrated passion for making social impact - evidence of being a doer - strong work ethic and self-accountability, and high emphasis on excellence.
- Ability to critically analyze complex issues and break them down into manageable tasks. Being able to guide and challenge the team without compromising on the quality of the work.

Salary and Duration : The salary will be in the range of **25 - 30 lakhs** per year based on the candidate's qualifications and experience. The duration of the job will be equal to the duration of the project and co-terminus with the project. The position is contractual and project-based. Currently the project duration is till July 31st July 2026.

Location: Candidates based out of Delhi-NCR would be preferred. The candidate chosen for this role will be based in Delhi-NCR

How to apply

Please send your C.V. to chcc@iiitd.ac.in. Please also send a cover letter indicating how fit you are for the job and if offered, how soon you will be able to join. Hiring will be on a rolling basis, however, applications will be processed and received and people will be asked to join as soon as

possible.